



Preface

Dear users:

Thank you for using SERES cars. We wish you a safe, comfortable and intelligent driving journey and user experience.

The warranty and maintenance manual provides you with an accurate warranty service guide and brief vehicle maintenance instructions. Please use, maintain and repair the cars correctly in accordance with the manual and the "Instruction Manual" of this product, which will greatly guarantee your rights. The convenience of the warranty service, at the same time, enables the value of your vehicle to be effectively maintained.

The "Guarantees Clause" covers the three guarantees of SERES, the scope of the three guarantees and the exemption information of the three guarantees.

The "Warranty Policy" covers the content of SERES' quality assurance service, warranty exemption clauses and other item descriptions.

"Maintenance Service" covers SERES vehicle maintenance information, including the necessity of maintenance, free maintenance and regular maintenance, and introduction of car reminders.

"Service records" cover free maintenance records, regular maintenance records and user change records.

The SERES User Center provides original spare parts and professional technical maintenance guarantee for your car. When the vehicle has maintenance and repair needs, please call the Seres User Center to make a service appointment. We are honored to provide professional services.

In order to protect your rights and interests, please keep this manual properly. You may need to show this manual when implementing the necessary three-guarantee service. When you sell the vehicle to others, please also transfer the manual to the new user. Thank you for your cooperation and support.

All the materials in this manual are the latest version at the time of publication. Under the premise of complying with national laws and regulations, Chongqing Jinkang New Energy Vehicle Co., Ltd. has the right to change the contents of this manual.

You are welcome to make suggestions on SEREES' services. Your satisfaction is our unremitting goal.

Best Regard !

Chongqing Jinkang New Energy Vehicle Co., Ltd.

Contact with us

SERES is focused on user-centric and willing to listen your advice to our product and service. We are glad that you can use SERES WeChat official account, SERES official website and customer care center to learn about information and communicate with us in depth.

[SERES public account] : You can learn about and obtain the latest official SERES information, including product introductions, activities, etc., through the SERES WeChat public account.

[SERES Website] : SERES official website provides you with detailed product introduction, information information and user center information query, etc. Welcome to log in and visit.

[User Care Center] : When you have any questions about the vehicle or need to know the rights and interests, please call the customer service hotline, we will quickly respond to your questions.



SERES Wechat official
account
SERES-EV



SERES website
www.seres.cn



User Care
Center400-008-9999

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Three Guarantees Certificate

Three Guarantees Document Number / VIN :

Product information

Product brand : Car type : Family car Commerical car

Product type : Model :

Product specification : Color :

VIN :

Production date :

Producer information

Company name : Chongqing Jinkang New Energy Vehicle Co., Ltd. Post code : 401135

Address : No. 229, Fusheng Avenue, Jiangbei District, Chongqing : 400-008-9999

Seller information (seal)

Name :

Adress :

Tel : Post code :

Sell date : Seller's signature:

Three Guarantees Clause

Auto product warranty period: The entire vehicle warranty period is 4 years with unlimited mileage.

Three guarantees for automobile products are valid: 2 years or 50,000 kilometers, time and mileage whichever comes first.

Other three guarantees responsibility commitment: None

Range of main parts of main assemblies and systems

assy and system	Range of main parts
Range extender	Crankshaft, main bearing, connecting rod, connecting rod bearing, piston, piston ring, piston pin
	Cylinder head, camshaft, valve, cylinder block
Main decelerator	Box
	Gears, shafts, bearings, transmission components in the box (including clutches and brakes)
Drive motor and its controller	Drive motor (motor housing, motor rotor, Motor stator)
	Drive motor control system
Power battery	Power battery assembly (power battery management system, batteries, wiring harness)
Steering system	Steering gear assembly (not including tie rod)
	Steering column, steering universal joint
	Steering rod (not including ball head)
	Steering knuckle
Brake system	Brake master cylinder, wheel cylinder
	Booster
	Brake pedal and its bracket
Suspension system	Springs (coil springs, torsion bar springs, air springs, hydraulic springs, etc.)
	Control arm, connecting rod
Front/rear axle	Rear axle
	Transmission shaft
Car body	Car frame
	Subframe
	Longitudinal beam, cross beam
	Front and rear door bodies

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The range of wearable parts and the quality guarantee period

Wearable part	Quality guarantee period (whichever comes first)	
Air conditioning filter	1 year /20,000 kilometers	
Fuel filter	1 year/ 20,000 kilometers	
Spark plug	1 year /20,000 kilometers	
Battery (lead-acid battery)	1 year /20,000 kilometers	
Tire (tire assembly)	6 months/10,000 kilometers	
Oil filter	6 months/10,000 kilometers	
Air filter	6 months/10,000 kilometers	
Brake lining (brake block assembly)	6 months/10,000 kilometers	
Remote control battery	3 months /5000 kilometers	
Bulb	3 months /5000 kilometers	
Wiper blade	3 months /5000 kilometers	
Fuse and ordinary relay (without integrated control unit)	Fuse	3 months /5000 kilometers
	Relay	1 year /20,000 kilometers

RMB

- Anti-theft system-ignition lock core, key, anti-theft control unit
- Main harness of car

The use compensation coefficient and calculation formula of the returned car:

$$[(\text{Car price (RMB) } \times \text{mileage (km) }) / 1000] \times 0.7\%$$

Three Guarantees Exemption

According to the "Regulations on Responsibilities for Repair, Replacement and Return of Household Auto Products", the following items will be exempt from the three guarantees:

- Wearable parts that exceed the quality guarantee period stated by the manufacturer have product quality problems.
- Consumers have been informed in writing formal that there are defects in the family car products they purchased.
- Household car products are used for rental or other operational purposes.
- It is stated in the instruction manual that no modification, adjustment, or disassembly is allowed, but the damage is caused by the modification, adjustment, and disassembly by the consumer.
- Product quality problems occur, and consumers have caused damages due to improper handling.
- Damage caused by force majeure.
- In the family car product warranty period and the warranty period, there is no valid invoice and warranty certificate.
- Damage caused by consumers failing to correctly use, maintain, and repair the product in accordance with the requirements of the instruction manual.

Three Guarantees Liability Dispute Resolution

- If you have any questions about the three-guarantee responsibility of the family car products you use, please contact the Cyrus User Center or directly contact the Cyrus Customer Care Center. We will quickly accept your calls and respond in time.
- Customer Care Center: 400-008-9999

User Information Form

User Information Form

User name :

User address :

Tel :

E-mail :

VIN :

Car model :

Sale date :

Car type :

Family car

Commerical car

Seller's name :

Tel :

Seller's signature

User signature

Date : year month date

Date : year month date

Warranty policy

- For SERES automotive products sold and used within the territory of the People's Republic of China (excluding Hong Kong Special Administrative Region, Macau Special Administrative Region, and Taiwan), failures caused by vehicle product quality factors such as product design, manufacturing, raw materials, etc., during the warranty period, The user can obtain free warranty service at the SERES User Center with the purchase invoice and three-guarantee certificate.
- The user should correctly use, maintain and repair the product in accordance with the "Instruction Manual". If the vehicle is damaged due to improper use by the user, the free warranty service will not be available.

Vehicle warranty

- The warranty period for complete vehicle repairs for family cars is 4 years with unlimited mileage, and the period for complete vehicle repairs for commercial vehicles is 3 years/60,000 kilometers (whichever comes first).
- The warranty period for core parts is 8 years/ 160,000 kilometers (whichever comes first). During the warranty period, the power battery has a minimum battery capacity of 70%.
- The three guarantees for family cars are valid for 2 years/50,000 kilometers (whichever comes first). For the warranty period of wearable parts, please refer to the three guarantees certificate in this manual for details.

Quality warranty detail

Quality guarantee	Part name	Repair period (whichever comes first)
Core components	Power battery assembly, drive motor assembly, motor controller assembly	8 years /160,000 kilometers
Vehicle components	The whole vehicle and the following parts are not specified	4 years unlimited mileage
Fragile and consumable parts	Air filter, air conditioner filter, oil filter, fuel filter, brake lining, spark plug, tire, battery, remote control battery, light bulb, wiper blade, fuse and ordinary relay (not including Integrated control unit)	For details, please refer to "Types and Range of Wearable Parts and Warranty Period"

Self-financed parts warranty

If there are product quality problems with genuine SERES parts purchased or repaired at their own expense at the SERES User Center, the user is entitled to the repair service of the parts.

- The warranty period for regular parts (except for core parts of the three-electric power plant and range extender assembly) is 1 year/20,000 kilometers (whichever comes first).
 - The warranty period for the core components and range extender assembly of battery, motor and electric control system is 2 years/50,000 kilometers (whichever comes first).
 - The repair period of vulnerable and consumable parts shall comply with the types and scope of consumable parts and the quality guarantee period.
 - The above period shall be counted from the date when the user purchases at his own expense or settles the maintenance at his own expense.
-

Warranty disclaimer

The correct use, maintenance, and repair of the product in accordance with the "Instruction Manual" is the prerequisite for the normal warranty service. If the user uses the purchased product improperly or overloads it, SERES will exempt the warranty for the damage to the vehicle directly caused by it:

- Damage caused by non-product quality problems.
- Vehicle maintenance items: The parts and labor costs required for periodic maintenance of the vehicle are borne by the user and are not within the scope of quality assurance. Vehicle maintenance items include but are not limited to oil replacement, filters, spark plugs, brake pads or brake discs, Maintenance items such as bulbs, wiper blades, tires, belts, etc.
- Damage caused by unfavorable natural environmental factors, such as hail, gravel, guano, road salt, industrial smoke/dust, flood, storm, lightning, earthquake, sea water, acid rain, etc.
- Damage caused by accident, collision or external impact on the vehicle.
- Inappropriate and criminal actions, such as vandalism, illegal break-in, and robbery.
- Damage caused by the use of non-SERES genuine parts.
- Improper chemical treatment of the vehicle, such as the incorrect use of chemicals or sealants.
- If the user disassembles or modifies the mileage by himself, the actual mileage cannot be determined, the mileage shall be calculated as 200 kilometers per day, starting from the date of the last warranty.
- The capacity of the power battery assembly is attenuated normally.
- Man-made or accidental circumstances cause damage to the power battery structure.
- Additional costs: The quality assurance does not include economic losses or additional costs caused by vehicle deactivation, including but not limited to: vehicle storage costs, vehicle rental costs, and losses caused by inconvenience.

Other regulations

- If your car breaks down and it is a product quality problem during the warranty period, please send the car to the Cyrus user center, and the user center will identify and provide warranty services. The cost of the parts is borne by Cyrus, and the parts under the warranty replacement belong to Chongqing Jinkang New Energy Vehicle Co., Ltd.
- If your three packs of certificates are lost, please contact Celes User Center in time, and the user center will reissue the three packs of voucher. You will continue to enjoy the three packs of services after the replacement.
- For parts that are replaced due to product quality problems during the warranty period, the warranty period will end when the warranty period for the replaced parts expires.

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Check before delivery

Before leaving the factory, your car has completed a strict and comprehensive inspection in accordance with Cyrus's specifications; before delivery, the user center has completed the standard inspection of the vehicle in accordance with Cyrus's "New Car Delivery (PDI) Confirmation Form".

The pre-delivery inspection has been completed in accordance with SERES standards

User Center Stamp

Deliverer name :

Check time :

The importance of maintenance

Car maintenance is the preventive work that checks, cleans, replenishes, lubricates, adjusts, or replaces certain parts of specific items in a specified period of time. The correct maintenance of the vehicle on schedule will ensure that the vehicle has the best performance.

- It can ensure that the vehicle is in the best performance state and respond to your car needs at any time.
- It can extend the service life of the entire vehicle and key components, and protect the overall value of the vehicle.
- It can effectively improve the efficiency of the vehicle and reduce the consumption of fuel consumption and its parts and tires.
- It can improve the performance of the entire vehicle and eliminate vehicle faults in time.
- It can ensure driving safety and give you comfortable and safe quality experience.

Failure to properly maintain the vehicle on time may cause related failures of the vehicle, affect the performance of the vehicle, increase the cost of using the vehicle, and bring hidden dangers to driving safety. In order to better maintain your vehicle in excellent condition, we strongly recommend that you must regularly perform correct maintenance at the Cyrus User Center according to the maintenance plan of the "Instruction Manual". We will provide you with high-quality genuine parts and components. Repair and maintenance, paint repair and other high-quality services.

Free warranty

- In order to better protect your car, SERES provides you with a free maintenance item, please be sure to follow the stipulated time limit (time and mileage whichever comes first) from the date of purchase. The user center completes the free maintenance project.
- When you fail to complete the first free maintenance project overdue, you will be deemed to have automatically given up your free maintenance rights, and SERES will no longer provide you with free maintenance services. At the same time, it should be noted that vehicle damage and damage caused by lack of correct maintenance failure will not be covered by the warranty.

Model	Free first insurance period (whichever comes first)	Free maintenance items for the first time
Extended range models	Within 3 months or 5,000 kilometers	Change the oil, the oil filter and related parts

Regular maintenance

This product "Instruction Manual" provides the most appropriate and detailed vehicle maintenance plan. When you always follow the plan to maintain the vehicle, your car will maintain its best condition. For detailed maintenance content, please consult the SERES user center; the user center has professional facilities and equipment and pure SERES parts. It is strongly recommended that you complete the maintenance service at the user center, which will provide your car with the most perfect guarantee, and greatly enhance your convenience in obtaining warranty services.

Notice
<ul style="list-style-type: none"> Vehicle damage and malfunction caused by lack of proper maintenance will not be covered by the warranty.

- Under normal driving conditions, whether the vehicle needs maintenance depends on the usage time and mileage of the vehicle. For details, please refer to the "Instruction Manual" Vehicle Maintenance-Maintenance Information.

Notice
<ul style="list-style-type: none"> During the use of the vehicle, if the vehicle environment or operating conditions are poor (long-term load, unsatisfactory air quality, high temperature and humidity, mountainous roads, etc.), you can refer to the requirements of the maintenance cycle table and increase the frequency of maintenance in a timely manner.

Maintenance type	Model	Regular maintenance interval (whichever comes first)	Regular maintenance items
Regular maintenance	Extended range models	12 years/ 10,000 mileages	Please refer to the "Instruction Manual" Vehicle Maintenance-Maintenance Information

Notice : The above list provides you with a brief guide. Please refer to the maintenance plan and vehicle configuration content in the "Instruction Manual" for the specific maintenance period and maintenance content.

Car reminder

Make the most of the SERES User Center

- When the vehicle needs maintenance or suffers an accident, it is the best way to send the vehicle to the SERES User Center for processing. The SERES User Center has the most professional knowledge, facilities and equipment, and the most professional staff to provide high-quality Repair and paint repair services.
- For detailed Seres User Center information and contact information, please visit Seres official website: www.seres.cn.

Use SERES genuine parts

- In order to ensure that your car always has the best driving performance, Cyrus provides you with high-quality original and genuine parts. It is strongly recommended that you use SERES genuine parts when using, repairing and maintaining your vehicle.,which will greatly guarantee that your car has high-quality use value.

Carry warranty and maintenance manual

- The "Warranty and Maintenance Manual" introduces your car's three guarantees and warranty policies in detail. SERES provides you with a nationwide warranty service. When you need to obtain warranty service, the user center may require you under certain circumstances. Please show the car purchase invoice and the "Warranty and Maintenance Manual". When the ownership of the vehicle changes, please transfer the manual to the new user at the same time.

Keep relevant maintenance records

- After you finish maintenance at the SERES User Center, the related repair records will be saved in the SERES service system, which greatly enhances the convenience of your follow-up service. When you repair at a non-SERES User Center, please In accordance with the "Regulations on the Management of Motor Vehicle Maintenance", request and save documents such as the maintenance settlement list. When you obtain a certain warranty service, the SERES User Center may ask you to provide such records to help identify whether the vehicle has been properly repaired. And maintenance, thank you for your support.
- It is recommended that you provide the following information when communicating with the user center: vehicle identification number (VIN), current mileage, seller information, sales date, vehicle maintenance history, vehicle faults and requirements, etc., so that the user center can quickly identify, and provide you with accurate and efficient services.

Free maintenance records

User retention-free maintenance record

User Center Code :

User Center Name :

VIN :

Car model :		Sale date :	
Maintenance mileage :		Maintenance date :	
Next maintenance mileage:		Next maintenance date :	

Care instructions : This car has completed the first free maintenance in accordance with SERES standards. The vehicle is in normal condition.

User signature :

User Center Confirmation :



Free maintenance coupons are valuable , and will not be reissued if they are lost, and will be invalidated after the expiry date.

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Service record


Free maintenance records

User center retention-free maintenance records

User center code :

User center name :

VIN :

Car model :		Sale date :	
Maintenance mileage :		Maintenance date :	
Next maintenance mileage :		Next maintenance date :	
Care instructions :	This car has completed the first free maintenance in accordance with SERES standards. The vehicle is in normal condition.		
User signature :			
用户中心确认 :			

Free maintenance coupons are valuable, and will not be reissued if they are lost, and will be invalidated after the expiry date.

Three-guarantee certificate

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Maintenance service

Service record

Please cut along this line



Regular maintenance records

Maintenance number	01
Maintenance date	
Mileage	
Next date	
Next mileage	
User Center Confirmation	

Maintenance number	02
Maintenance date	
Mileage	
Next date	
Next mileage	
User Center Confirmation	

Maintenance number	03
Maintenance date	
Mileage	
Next date	
Next mileage	
User Center Confirmation	

Maintenance number	04
Maintenance date	
Mileage	
Next date	
Next mileage	
User Center Confirmation	

Maintenance number	05
Maintenance date	
Mileage	
Next date	
Next mileage	
User Center Confirmation	

Maintenance number	06
Maintenance date	
Mileage	
Next date	
Next mileage	
User Center Confirmation	

Three-guarante certificate

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Maintenance service

Service record

Regular maintenance records

Maintenance number		07
Maintenance date		
Mileage		
Next date		
Next mileage		
User Center Confirmation		

Maintenance number		08
Maintenance date		
Mileage		
Next date		
Next mileage		
User Center Confirmation		

Maintenance number		09
Maintenance date		
Mileage		
Next date		
Next mileage		
User Center Confirmation		

Maintenance number		10
Maintenance date		
Mileage		
Next date		
Next mileage		
User Center Confirmation		

Maintenance number		11
Maintenance date		
Mileage		
Next date		
Next mileage		
User Center Confirmation		

Maintenance number		12
Maintenance date		
Mileage		
Next date		
Next mileage		
User Center Confirmation		

Regular maintenance records

Maintenance number	13
Maintenance date	
Mileage	
Next date	
Next mileage	
User Center Confirmation	

Maintenance number	14
Maintenance date	
Mileage	
Next date	
Next mileage	
User Center Confirmation	

Maintenance number	15
Maintenance date	
Mileage	
Next date	
Next mileage	
User Center Confirmation	

Maintenance number	16
Maintenance date	
Mileage	
Next date	
Next mileage	
User Center Confirmation	

Maintenance number	17
Maintenance date	
Mileage	
Next date	
Next mileage	
User Center Confirmation	

Maintenance number	18
Maintenance date	
Mileage	
Next date	
Next mileage	
User Center Confirmation	

Three-guarante certificate

Warranty policy

Maintenance service

Service record

Regular maintenance records

Maintenance number	19
Maintenance date	
Mileage	
Next date	
Next mileage	
User Center Confirmation	

Maintenance number	20
Maintenance date	
Mileage	
Next date	
Next mileage	
User Center Confirmation	

Maintenance number	21
Maintenance date	
Mileage	
Next date	
Next mileage	
User Center Confirmation	

Maintenance number	22
Maintenance date	
Mileage	
Next date	
Next mileage	
User Center Confirmation	

Maintenance number	23
Maintenance date	
Mileage	
Next date	
Next mileage	
User Center Confirmation	

Maintenance number	24
Maintenance date	
Mileage	
Next date	
Next mileage	
User Center Confirmation	

Regular maintenance records

Maintenance number		25
Maintenance date		
Mileage		
Next date		
Next mileage		
User Center Confirmation		

Maintenance number		26
Maintenance date		
Mileage		
Next date		
Next mileage		
User Center Confirmation		

Maintenance number		27
Maintenance date		
Mileage		
Next date		
Next mileage		
User Center Confirmation		

Maintenance number		28
Maintenance date		
Mileage		
Next date		
Next mileage		
User Center Confirmation		

Maintenance number		29
Maintenance date		
Mileage		
Next date		
Next mileage		
User Center Confirmation		

Maintenance number		30
Maintenance date		
Mileage		
Next date		
Next mileage		
User Center Confirmation		

Three-guarante certificate

Warranty policy

Maintenance service

Service record

User change record

User change record -1

VIN :		Car model :	
Sales date :	Cartype :	<input type="checkbox"/> family car	<input type="checkbox"/> commerical car
Original user name :		Tel :	
New user information			
User name/ company name :		New user signature :	
ID number / company code :			
Tel :		User Center Confirmation :	
Address :			
Change date :			

User change record -2

VIN :		Car model :	
Sale date :	Cartype :	<input type="checkbox"/> Family car	<input type="checkbox"/> commerical car
Original user name :		Tel :	
New user information			
User name/ company name :		New user signature :	
ID number / company code :			
Tel :		User Center Confirmation :	
Address :			
Change date :			

User change record

User change record -3	
VIN :	Car model :
Sale date :	Cartype : <input type="checkbox"/> family car <input type="checkbox"/> Commerical car
Original user name :	Tel :
New user information	
User name/ company name :	New user signature :
ID number / company code :	
Tel :	User Center Confirmation :
Address :	
Change date :	

User change record -4	
VIN :	Car model :
Sale date :	Cartype : <input type="checkbox"/> family car <input type="checkbox"/> commerical car
Original user name :	Tel :
New user information	
User name/ company name :	New user signature :
ID number / company code :	
Tel :	User Center Confirmation :
Address :	
Change date :	